

real barriers to these children to use library services; these barriers included fines, other fees and a distinct unease in the library setting. After recognizing these barriers the Street Library volunteers began working with the local public library to find ways to bring these children into the traditional library setting and worked to overcome the children's concerns. This was a wonderful story of a library working with an outside agency to benefit the children in a severely economically disadvantaged section of New York City.

The chapter by Kathleen de la Pena McCook and Kate Lippincott, "Library Services to Farm Workers in Central Florida" presented another type of project. This project came into being because of the commitment of the Director and faculty of the South Florida School of Library and Information Science. They perceived the need for increased library service to the migrant worker population in Central Florida and worked to analyze that population's needs and then engage library consortia, and other groups including the Florida Library Association in a plan to begin to meet those needs. This project was an amazing illustration of what exciting work librarians engaged in library education are capable of generating.

Other articles deal with the establishment of library centers in large public housing developments, technology in libraries that serve the poor and services to children. I found the book interesting and full of timely suggestions for working with the poor. Unfortunately all the projects reported on were aimed at public libraries and the work they were doing. This underscores the need for academic and special libraries to see what role they may be able to play in the provision of library service to the poor. I would recommend the book to all public libraries to inspire and challenge them to see how their institution measures up in service to this often under-served and silent part of their community.



## NOTES ON CONTRIBUTORS

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**Jennifer Cram** is widely published and a frequent speaker at national and international conferences on topics which include the image of librarians and libraries, performance measurement and library service delivery and management, including the application of indigenous management and communication principles to mainstream library management. She was National President of the Australian Library and Information Association in 1993, was awarded a Minister for Education Leadership Award, and the Queensland Special Librarian of the Year Award in 1996, and is currently Manager, Library Services for Education Queensland.

**Charles D'Adamo** is an indexer for the *Alternative Press Index* at the Alternative Press Center in Baltimore, Maryland.

**Elaine Harger** is librarian at the W. Haywood Burns School, PS/IS 176 in New York City, and the managing editor of *Progressive Librarian*.

**Mark Hudson** is a library school student at the University of Pittsburgh.

**Steve Labash** is the Head of Reference at the University of Baltimore's Langsdale Library and has been a member of PLG since its inception.

**Rory Litwin** is a reference librarian in the Santa Clara County Library in California. He is editor and publisher of *Library Juice*, webmaster for PLG and book review editor for *Progressive Librarian*.

**Linda Pierce** is a Reference Services Librarian at Gonzaga University in Spokane, Washington. She has been active in the American Library Association and Social Responsibilities Round Table for many years. Linda is the co-author of the book *Information Ethics for Librarians* published by McFarland.

**Ann Sparanese** is Head of Adult & Young Adult Services at the Englewood Public Library, where she has worked for the past 10 years. She has been involved with Cuba solidarity work for more than 25 years. Currently, she is chair of the John Sessions Memorial Committee of ALA, member of the Social Responsibilities Round Table-ALA Action Council, and of the AFL-CIO/ALA Joint Committee on Library Service to Labor Groups.